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HIPAA Compliance Policy for ChatMD

1. Scope & Purpose

ChatMD is a **Software as a Medical Device (SaMD)** that provides **symptom assessment for informational purposes** as part of the ChatRx platform. ChatMD does not independently diagnose or prescribe treatment but serves as a **clinical decision support tool** for licensed providers. As an **entity processing PHI**, ChatMD adheres to HIPAA Security Rule requirements.

2. Data Processing & Handling of PHI

✅ **Limited Data Processing:** ChatMD does not store PHI beyond **the duration of a symptom assessment session** unless required for transmission to ChatRx for telemedicine services.

✅ **End-to-End Encryption:** All user input and transmitted data are encrypted **in compliance with NIST cybersecurity standards.**

✅ **Minimization of Data Collection:** ChatMD **only collects the minimum necessary PHI** to facilitate the symptom assessment.

3. Security & Access Controls

✅ **Role-Based Access:** ChatMD's access is limited to authorized healthcare providers using ChatRx's platform.

✅ **Data Transmission Security:** ChatMD ensures secure communication between users and providers using **TLS 1.2 or higher encryption protocols.**

✅ **Regular Security Assessments:** ChatMD undergoes periodic **risk assessments and security audits** to identify vulnerabilities.

4. Compliance with FDA & HIPAA Security Standards

✅ **FDA & HIPAA Alignment:** As an **FDA Class 1 Medical Device**, ChatMD complies with **FDA cybersecurity recommendations** and **HIPAA Security Rule requirements** for protecting electronic PHI (ePHI).

✅ **Business Associate Agreement (BAA):** ChatMD operates under a BAA with ChatRx, ensuring **secure data exchange and HIPAA compliance.**

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5. Data Retention & Breach Notification

✅ **Temporary Data Storage:** ChatMD does not retain PHI beyond **what is necessary for clinical use** unless transferred to ChatRx.

✅ **Breach Notification Process:** If a security incident impacts ChatMD, it will be reported to ChatRx **for appropriate regulatory notifications** in compliance with HIPAA.

📌 **For full details, read our [Privacy Policy](#).**

Contact Information for HIPAA Compliance Inquiries

For questions or concerns regarding HIPAA compliance, contact our Data Protection Officer:

📧 **Email:** trust@chatrx.md

✉️ **Mailing Address:** 328 S. Michigan Street

                        Plymouth, IN 46563

By using ChatRx and ChatMD, you acknowledge and agree to the terms outlined in these HIPAA Compliance Policies