

Warnings for ChatRx Powered by ChatMD

General Warnings

- **Limitations on Use:**
 - ChatRx and the ChatMD device are intended for the evaluation and treatment of **common, non-emergency infections** only.
 - The ChatRx platform does **not replace in-person medical care** for severe or chronic conditions.
 - Users must be **18 years or older** to create an account and use ChatRx. Services for minors are available under the supervision of an eligible adult.
- **Not a Substitute for Emergency Care:**
 - ChatRx and the ChatMD device are **not** designed for life-threatening or severe medical conditions. If you experience:
 - Difficulty breathing
 - Chest pain
 - Confusion or sudden loss of consciousness
 - Severe pain or worsening symptoms **Seek immediate in-person medical attention or call 911.**
- **Accuracy of Information:**
 - The assessment results depend on the accuracy of the information you provide. Incomplete or inaccurate answers may impact diagnosis and treatment recommendations.
- **No Guaranteed Outcomes:**
 - ChatRx facilitates access to remote healthcare, but treatment effectiveness varies by individual. Clinical decisions, including prescriptions, are made at the sole discretion of the consulting provider.

Potential Risks and Side Effects


- **Medication Reactions:**
 - Medications prescribed via ChatRx and the ChatMD device may have potential side effects or contraindications. It is your responsibility to:
 - Disclose all allergies and current medications during the consultation.
 - Follow the prescribed dosage and instructions.
 - Monitor for adverse reactions and report concerns to a healthcare provider.
- **Need for Follow-Up Care:**
 - If your symptoms persist, worsen, or do not improve after treatment, **seek follow-up care** with a healthcare provider.

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- ChatRx is **not intended for ongoing management** of chronic or complex infections.

By using ChatRx, you confirm that you have read and understand these warnings and instructions. If you have any questions or concerns, contact our support team before proceeding.

 **Support Contact:** trust@chatrx.md

 **Support Hours:** Monday to Friday, 9 AM - 5 PM (EST)